

Provider Newsletter

Special Points of Interest for 2010

- September 6th-Labor Day (Our Office will be closed)
- September 8th-Knox County Board of DD Board Meeting @ 5:00 PM
- October 14th-MUI Training from 7-9 PM (11700 Upper Gilchrist Road, Conference Rooms 30 & 31)

Upcoming Meetings

September 9th & December 9th-Agency Provider Meeting at 10:00 am & Independent Provider Meeting @ 6:00 PM

THANK YOU PROVIDERS

We would like to extend a sincere thank you to those providers who volunteered their time during the fair week to assist us with staffing our fair booth! Maude Proper, Dixie Davis, Donna Campbell, and Kelly VanSickle were a great help to us and we appreciate their contribution of time and effort. Thanks so much ladies!

OHIO DEPARTMENT OF DEVELOPMENTAL DISABILITIES SUPPORT CENTER

DODD has established a new Support Center to serve you better. By calling the Support Center, you will be able to speak with DODD staff, instead of leaving a voice mail message. The phone number is 1-800-617-6733. The Support Center is open Monday through Friday from 8 am to 4 pm. It is closed on state holidays. You may leave a voice mail if you call after hours.

When you call the Support Center you will be given a list of five (5) options. Based on the option you select, a knowledgeable staff person will assist you. The following options are available:

- Option 1: Reporting Neglect or Abuse (These calls are routed directly to the MUI Department)
- Option 2: Claims Services and Billing
- Option 3: Provider Certification
- Option 4: Security (System Access, passwords resets, etc.)
- Option 5: All other calls (PASRR, prior authorization, legal, Medicaid Policy, director's office, etc.)

MEORC PROVIDER TRAINING

MEORC is offering an 8 hour training titled "Basics of Being a Provider." The topics include:

1. Overview of serving individuals with developmental disabilities (2 hours)
2. Overview of basic principles and requirements of providing Home and Community-Based Services (HCBS waiver) (2 hours)
3. Rights Training: The provisions governing rights of individual set forth in sections 5123.62 to 5123.64 of Revised Code (1 hour)
4. MUI/UI Training: The requirements of rule 5123:2-17-02 of the Administrative Code relating to incidents adversely affecting health and safety (2 hours)
5. Universal Precautions for infection control, including hand washing and the disposal of bodily waste (1 hour)

For more information, please contact:

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