Success Stories



"Hello (SafeinHome Team),

Your (service) guy was good, knew his craft and was good with E. Meaning that he didn't let what little nonverbal communication was going on slow things. E was a bit better and was more cooperative, and less paranoid than before. Wanted to let you know that. Not knowing E from Adam can be challenging but everything seemed to go very smooth. Atta-boy his way from me. Let me know if you need anything else." (Dave, Case Manager)





"I have noticed a difference in S's behavior since starting remote support. He attends his day program more. He is more at ease. He enjoys getting to know and talking to the people on the tablet." (Joe, Case Manager)

"Good morning Team B,

I wanted to send another update to show how great remote support is going for B. I met with him yesterday in his home and asked him to show me how he uses his tablet to connect with remote support staff. He was super-fast and within a few seconds he had staff on the tablet screen chatting with him. He appears content, happy, and healthy!" (Jeannine, Case Manager)

> Billie Jo Catanzarite bcatanzarite@safeinhome.com 330-727-6770

Success Stories



""...for the first time I can picture what Z's life as an adult will be like!" (Mother of Z, 18 years old)





"As soon as one of the cars pulled in, your team member, Gene called immediately to introduce himself and to inquire if the person truly was the approved caretaker as he did not recognize the face. I was pleasantly surprised that as a new remote support member, he reached out immediately. I was there and we all exchanged conversation with him to assure things were alright." (Mother of M)

"June 2019, SafeinHome began providing M with remote supports, (including motion sensors inside her home, a doorbell camera for her front porch and front yard, as well as a communication video tablet for M to call the remote supports when she has questions or needs help), that her doctor approved for use when the homemaker personal care provider (as well as EMS), is called for back-up by SafeinHome, in case M should fall and assistance is needed." (Carol, Case Manager)

> Billie Jo Catanzarite bcatanzarite@safeinhome.com 330-727-6770